



Check TM3 Licenses For Upgrade

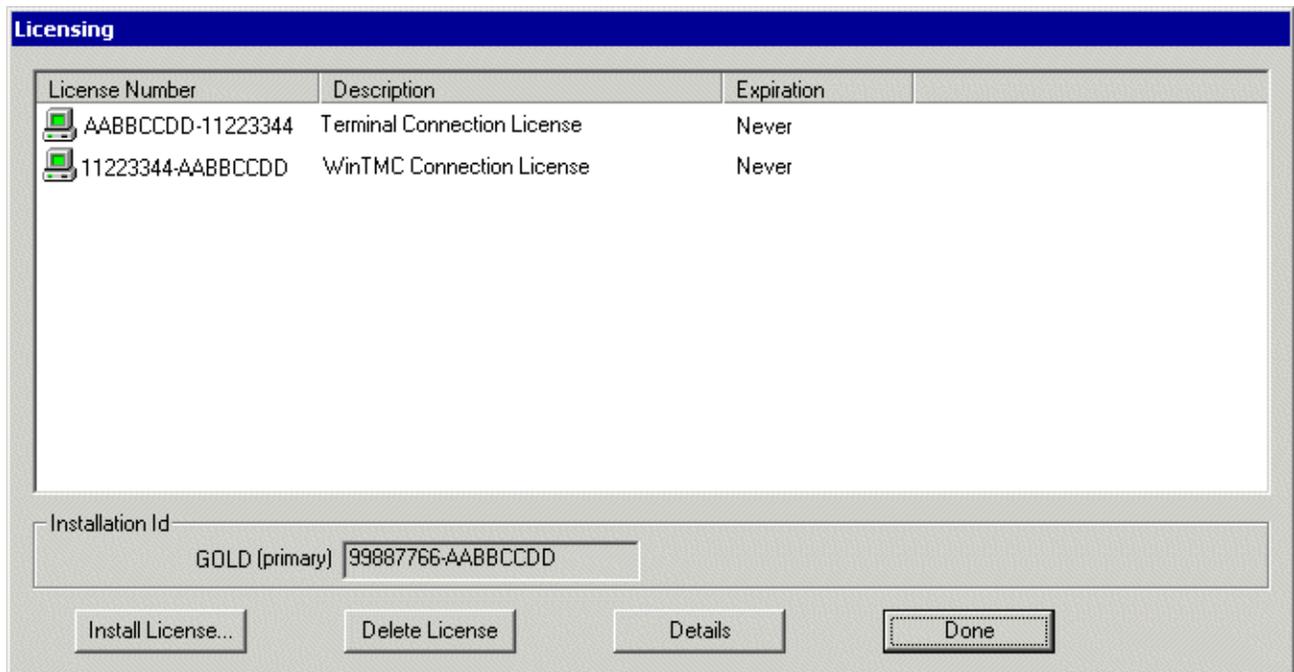
Use the **F1** button on any page of a ThinManager wizard to launch Help for that page.

Visit www.thinmanager.com/TechNotes4/01_Intro/Manuals.shtml to download the manual, manual chapters, or the abridged ThinManual.

Upgrading the ThinManager3 licenses to ThinManager 4 requires a few steps because ThinManager 4 uses a Master License. The ThinManager 3 licenses don't upgrade automatically but must be added to a Master License. You cannot do this unless you are on Comprehensive Support or buy and upgrade.

You may want to check your ThinManager 3 licenses before you upgrade to make sure that you can.

First, open the ThinManager 3 Licensing by selecting **Install > Licenses** from the ThinManager 3 menu.



ThinManager 3 Licensing Window

Write down your ThinManager 3 license numbers for later.

Note: The Installation ID in ThinManager 4 is different than in ThinManager 3 but you won't need the new Install ID until you go to activate the Master License. This lets you create the Master License and add the Product Licenses before ThinManager 4 is installed.

Go to the ThinManager License Portal at www.thinmanager.com/licensing/ and select the ThinManager 4 Licensing site.

Note: Complete ThinManager 4 licensing instructions can be found at www.thinmanager.com/TechNotes4/03_Licensing/MasterLicenses.pdf.



Logged In: name@yourdomain.com

[View Licenses] [Create New] [Activate]

Server Name / Server Description

Site Description

Company Name: ACP

Company Address: 4080 McGinnis Ferry Rd Suite 801

City: Alpharetta

State: GA

Zip/Postal Code: 30005

Country: USA

License Redundancy: None Full Redundancy Mirrored Redundancy

Submit

Create Master License

Login to the ThinManager 4 License site, create a new user account if needed.

Select the **Create Master License link** and fill out the Master License form.

Once the Master License is created click on the **Manage Master License link**.



User				Master License Number	Description	Creation Date
Download File	Add Product License	Edit License		111-222-333-ABCD	Spare	12/03/2009

View Master License

Select the **Add Product License** link to add the ThinManager 3 licenses as ThinManager 4 Product Licenses.

Once the ThinManager 3 licenses are added select the **Master License** link in the **Master License Number** column of the **View Master License** table.



ThinManager Licensing

Logged In:
paul@paulburns.com

[Logout](#)

User

- [Manage Account](#)
- [Create Master License](#)
- [Manage Master Licenses](#)
- [Activate Master License](#)
- [History](#)

[\[View Licenses\]](#) [\[Create New\]](#) [\[Activate\]](#)

License Details

License Number	1234-5678-90AB-CDEF
Server Description	Business01
Site Description	Dept. of Education
Created	02/11/2010
Created By	pburns@thinmanager.com
Disabled	NO
Activate Limit	1
Support Expiration Date	2014-02-11
Description	Business01
Redundancy	none

Wait to Upgrade

Product Licenses

Product License	Type	Count	Redundancy	Primary	Secondary	Version
AABBCCDD-11223344	Terminal Connection License	25	none	Yes	No	3.3
11223344-AABBCCDD	WinTMC Connection License	10	none	Yes	No	N/A

Master License Details

If a Product Licenses shows 3.3 as the version then it will not upgrade. Wait to active the Master License until this license has been upgraded. See your ACP ThinManager Distributor to purchase an upgrade.

You can go ahead with the ThinManager 4 upgrade and get a Demo Code to make ThinManager functional but you will need to resolve the version issue before the 30 day Demo Code expires.



ThinManager Licensing

Logged In:
paul@paulburns.com

[Logout](#)

User

- [Manage Account](#)
- [Create Master License](#)
- [Manage Master Licenses](#)
- [Activate Master License](#)
- [History](#)

[\[View Licenses\]](#) [\[Create New\]](#) [\[Activate\]](#)

License Details

License Number	1234-5678-90AB-CDEF
Server Description	Business01
Site Description	Dept. of Education
Created	02/11/2010
Created By	pburns@thinmanager.com
Disabled	NO
Activate Limit	1
Support Expiration Date	2014-02-11
Description	Business01
Redundancy	none

Product Licenses

Product License	Type	Count	Redundancy	Primary	Secondary	Version
AABBCCDD-11223344	Terminal Connection License	25	none	Yes	No	4.0
11223344-AABBCCDD	WinTMC Connection License	10	none	Yes	No	N/A

Safe to Upgrade

Master License Details

If a Product Licenses shows that the versions are 4.0 or N/A then you can proceed with the activation of the ThinManager 4 license.

Complete ThinManager 4 licensing instructions can be found at

Visit www.thinmanager.com/TechNotes4/03_Licensing/MasterLicenses.pdf for complete ThinManager 4 licensing instructions.