ACP ThinManager Tech Notes

New Hardware and Older ThinManager

Use the **F1** button on any page of a ThinManager wizard to launch Help for that page.

Visit www.thinmanager.com/TechNotes/Intro/Manuals.shtml to download the full Manual or the ThinManual.

The Bible says you can't put "new wine into old wineskins". Fortunately you can add new ThinManager Ready thin client hardware to older ThinManager systems with a few updates.

When a version of ThinManager is released it will support all existing hardware. However as new hardware is released ThinManager is enhanced to support the new features. If you add the latest hardware to a ThinManager system that hasn't been updated in a while you will need to make a few updates to get the new ThinManager Ready thin client hardware to function properly.

These updates are found at http://www.thinmanager.com/support/downloads.shtml.

ThinManager Download Page

Automation Control Products
www.thinmanager.com
Revised 4/29/2009

Automatic Updates

Comprehensive Support and ThinManager Updates

The best solution is to update the ThinManager to the current version. The latest versions have features added that provide more power and greater functionality. The update will include support for all hardware and will update all the components mentioned below.

Customers who are members of our Comprehensive Support program receive the new version of ThinManager as it is released, allowing a simple update process.

Manual Updates

New TermCap

The system will need the latest Terminal Capability database that includes the latest hardware models. This allows you to select the correct hardware and allows ThinManager to set the correct parameters.

Download the latest TermCap from http://www.thinmanager.com/support/downloads.shtml#termcap.

See http://www.thinmanager.com/TechNotes/Installation/InstallTermCap.pdf for details.

New Firmware

The system will need the latest firmware. This firmware will provide support for the new chipset. Once installed in ThinManager each terminal will download it during the boot process.

Download the latest firmware from http://www.thinmanager.com/support/downloads.shtml#firmware.

See http://www.thinmanager.com/TechNotes/Installation/InstallFirmware.pdf foi details.

Touch Screen Modules

The new firmware will require new versions of the touch screen drivers.

Download the new touch screens modules from http://www.thinmanager.com/support/downloads.shtml#touchscreen.

Video Modules

The new hardware may need to have a video module added to the terminal configuration.

Download the latest video modules from http://www.thinmanager.com/support/downloads.shtml#video.