



## Upgrade Summary

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Use the **F1** button on any page of a ThinManager wizard to launch Help for that page.

Visit [www.thinmanager.com/TechNotes4/01\\_Intro/Manuals.shtml](http://www.thinmanager.com/TechNotes4/01_Intro/Manuals.shtml) to download the manual, manual chapters, or the abridged ThinManual.

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Upgrading the ThinManager 3 software to ThinManager 4 is straightforward.

Upgrading the ThinManager3 licenses to ThinManager 4 requires additional steps because ThinManager 4 uses a Master License. The ThinManager 3 licenses don't upgrade automatically but must be added to a Master License. You cannot do this unless you are on Comprehensive Support or buy an upgrade.

See [http://www.thinmanager.com/TechNotes4/02\\_Installs/Upgrading.pdf](http://www.thinmanager.com/TechNotes4/02_Installs/Upgrading.pdf) for full details on upgrading.

### Upgrading a Previous Installation

1. Turn off **Auto-Synchronization** if you are using Auto-synchronization. You don't want a ThinManager 3 server synchronized to a ThinManager 4 server.
2. Back up the configuration as a precaution by selecting **Manage > Backup Configuration**.
3. Open the **Licensing** window by selecting **Install > Licenses** or **Manage > Licensing**. Write down your ThinManager 3 license numbers or take a screen shot of the window (**ALT+Print Screen**).
4. Upgrade each ThinManager Server to ThinManager 4.0. Do not do this unless you have Comprehensive Support or have purchased upgrades.
5. Check the configuration on the Primary ThinManager Server. Check the IP addresses of the ThinManager Servers and the Terminal Servers.
6. Upgrade your second ThinManager Server if you are using redundancy or mirrored licensing.
7. When both ThinManager Servers are working properly you may turn on Auto-Synchronization by selecting **Manage > ThinManager Server List** from the ThinManager menu.

### Upgrading by Moving to a New Server

1. Turn off **Auto-Synchronization** if you are using Auto-synchronization.
2. Back up the configuration by selecting **Manage > Backup Configuration**.
3. Install ThinManager 4.0 on the new computer.
4. Add the old configuration by selecting **Manage > Restore Configuration** and browsing to the backed up original configuration.
5. Check the configuration on the Primary ThinManager Server. Open the configuration and modify the Terminal Server names and IP addresses if these have changed.
6. Open the **ThinManager Server List** by selecting **Manage > ThinManager Server List** from the ThinManager menu. Update the IP addresses of the ThinManager Servers to match the new computers.
7. Install ThinManager on a second computer if you are using redundancy.
8. When both ThinManager Servers are working properly you may turn on Auto-Synchronization by selecting **Manage > ThinManager Server List** from the ThinManager menu.
9. Change the IP address of your ThinManager Servers in the **Option 066** of your DHCP server if you use DHCP to assign the thin client IP addresses. Reboot the terminals to update the terminal. Reboot each thin client and change the IP addresses of the ThinManager Servers in the IP Configuration screen if you are using static IP addresses.